

Notice of Nondiscrimination and Accessibility Rights

Discrimination is Against the Law

Highline Physical Therapy complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Highline Physical Therapy** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Highline Physical Therapy:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters, Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified translators, Information written in other languages

If you need these services, contact the Clinic you are attending.

If you believe that **Highline Physical Therapy** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Highline Physical Therapy

181 S 333rd St, Suite 250
Federal Way, WA 98003
253-874-3140
253-874-3307 (Fax)
cgibbs@highlinept.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Clinic Directors are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019 or 800-537-7697 (TDD)

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041.

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041.

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041.

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041.

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041. _번으로 전화해 주십시오.

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041..

Armenian: ՈւՆԵՆԻՐՈՒԹՅՈՒՆՆԵՐ ԵՐԹԵ Խոսուում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցություն ծառայություններ: Զանգահարեք Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041.՝

Arabic:

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041. رقم هاتف الصم والبكم:

Persian (Farsi):

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با تماس بگیریید Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041.

Japanese: 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけますBurien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041. まで、お電話にてご連絡ください。

Mon-Khmer, Cambodian: ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតល្អល គឺ

អាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041. ។

Thai: เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041.

Ukrainian: УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041..

Laotian: ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບົວການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສຍຄ່າ, ແມ່ນມາພ້ອມໃຫ້ທ່ານ. ໂທຣ Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041..

Romanian: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041..

Samoan: MO LOU SILAFIA: Afai e te tautala Gagana fa'a Sāmoa, o loo iai auanaga fesoasoan, e fai fua e leai se todogi, mo oe, Telefoni mai: Burien 206-242-5186; Tukwila 206-248-3080; W Seattle 206-933-1030; Des Moines 206-824-3668; Federal Way 253-661-0041.

INSTRUCTIONS:

Edit the statements in the attached document by customizing the practice name and contact information in the **yellow** highlighted spaces. Supply the content to your web developer for placement on your website under a link that states – **Notice of Non-Discrimination and Accessibility Rights** - in the section of your website meant for patient information about intake at your practice.