



**Patient Name:** \_\_\_\_\_

*It is very important for your recovery that you attend all your scheduled therapy treatments. **WE REQUIRE 24 HOURS NOTICE IF YOU ARE UNABLE TO KEEP YOUR APPOINTMENT.** A \$40.00 fee may apply after a missed appointment if proper notice is not given\*.*

**MISSED APPOINTMENT POLICY**

➤ *If you fail to show or cancel 2 appointments, all remaining appointments may be removed from the schedule.  
\_\_\_\_\_ Patient Initials*

○ *If you wish to continue with your therapy, then you must call the day of to schedule an appointment.  
You may also choose to pay a \$40.00 fee to resume advanced scheduling. \_\_\_\_\_ Patient Initials*

*\* Massage Therapy Clients: \$40.00 missed appointment fee will apply after the second missed appointment.  
\_\_\_\_\_ Patient Initials*

**CO-PAYS**

*If your insurance has a co-pay, it is due at the time of service. The fee for billing outstanding co-pay(s) is \$30.00.*

**TERMS OF PAYMENT**

*A claim will be submitted to your insurance company on your behalf. Your portion of your bill is due within 10 days of receipt of HPT statement. A re-billing charge of 1% per month is added to account balances over 60 days.*

**ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES**

I have been given a copy of Highline Therapy Services' Notice of Privacy Practices that describes how my health information is used and shared. I understand HTS has the right to change this Notice at any time. I may obtain a current copy by contacting the clinic or the billing office.

HPT has my authorization to release billing information and/or condition information to:

- Myself and my insurance carrier
- My Spouse
- My immediate family
- My employer
- Other: \_\_\_\_\_

My signature below constitutes my acknowledgement that I have been provided with a copy of the Notice of Privacy Practices and that I have authorized Highline Physical Therapy to discuss my billing information and/or condition with the people above.

**RELEASE OF BENEFITS AND INFORMATION**

*I authorize my insurance benefits to be paid directly to Highline Physical Therapy (HPT). I am responsible for all co-payments, deductibles, and non-covered services as determined by my insurance plan at the time of claims processing. I have read HPT's billing policy. I authorize HPT or my insurance company to release any information required for processing of this claim per HPT's Notice of Privacy Practices. I consent to receive treatment as prescribed by my doctor. A copy of this authorization shall be as valid as the original.*

\_\_\_\_\_  
Signature of Patient or Guardian

\_\_\_\_\_  
Today's Date

**IMPORTANT NOTICE:** *We strongly recommend you call your insurance company to verify Physical, Occupational, Speech Therapy and/or Massage Therapy benefits. There may be dollar and/or visit limits, preauthorization /referral requirements, or other restrictions. If you have further questions, please contact our business office at 253-874-2998.*